

DCS6 Patriot 1-1/2" Single Tank

Product Manual



www.diamondh20 I 800-236-8931 I N1022 Quality Drive, Greenville WI 54942



Patriot Series Product Manual

Set Up Instructions for DCS6-Series

Inspect the packaging of the equipment to confirm that nothing was damaged during shipping. (Figure 1)

Remove the resin tank(s) and valve(s) from the packaging. Make sure everything is included and without damage. Notice that the valve(s), Brine Line 'T', brine line hose, and MAV valve will be found in the brine tank. Below is a checklist with everything you should have received.

_____1) Control Valve

(Figure 2)



Figure 2: Control Valve

- _____ 3) Brine Tank (Figure 4)
- _____ 5) Brine Line Hose (Figure 6)
- _____ 6) Softener Tank 1 (Figure 5)

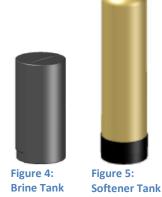




Figure 6: Brine Line Hose, Control valve packaging, Brine Line 'T' (in bag)

8) Correct Amount of Gravel (from Model and Media Requirements Table on page 2)
9) Correct Amount of Resin (from Model and Media Requirements Table on page 2)

Call Diamond H2O <u>right away</u> if anything is missing. Contact the freight company <u>immediately</u> if anything is damaged. Diamond H2O will not be liable for any damage received after shipping.

Packaged By: ______

Date: _____

Received By:

Dute.			

Date: _____

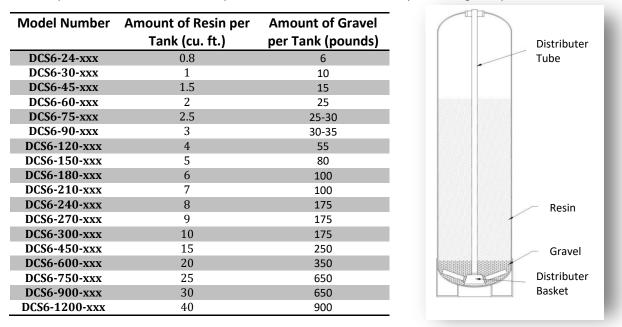


Figure 1: Original Packaging of DCS6 Tank System This is how the packages will generally arrive



Table 1: Media Requirements.

Example: A DCS6-210-150 would require 7 cubic feet of resin and 100 pounds of gravel per tank.



Model Number	Control Valve Inlet and Outlet Size (in)
DCS6-xxx-100	1
DCS6-xxx-125	1.25
DCS6-xxx-150	1.5
DCS6-xxx-200	2
DCS6-xxx-300	3

NOTE: Bags of gravel should be marked with a tag showing whether they belong to the brine tank or the softener tank.

Table 2: Valve Sizes

Example: The valve for a DCS6-210-150 has an inlet and outlet size of 1.5 inches.

ltem	Part Number
Battery, 3 volt lithium coin cell	Туре 2032
Motor Assembly	82-0022-XX
PC Board 4-Digit	V3818TC
AC Adaptor 110V-12V	66-0005-XX
0-ring 228	V3135
0-ring 337	V3180
O-ring 215 (for 1" distributor tube)	V3105
O-ring 219 (for 1.32" distributor tube)	V3358
Blue Funnel (For 2.5" diameter tanks)	97-0014-PL
Black Funnel (For 4.0" diameter tanks)	97-0015-PL

Table 3: Spare Parts List



1. Obtain the required tools listed below:

- A. Utility Knife
- B. Pliers
- C. Phillips Screwdriver
- D. Hammer

2. Place the tank near a water source.

- A. Select a position near a floor drain that has adequate carrying capacity to handle the backwash flow rate. Refer to the specification Table in Section 9 for the appropriate flow rate.
- B. Place the softener(s) and brine tank on a level, firm foundation, like concrete.

C. **Determine the "front" of the tank** received.

- 1. Make sure that the distributer riser is flush with the top of the resin tank.
- 2. Before placing any water, gravel, or resin in the resin tank, screw in a control valve to the point where it is secure. The valve does not need to be forced on, but should be snug.
- 3. The brine tank should be set off to the side. The correct distance between the two tank can be determined by connecting the MAV to both valve outlets.
- 4. Mark the "front" of the resin tank (shown in Figure 7) with either a marker or tape. The front of the resin tank is determined by the location of the face of the control valve once it has been secured to the face of the control valve. Make sure that the system is positioned in a way that the plumbing can be installed.

D. Before Filling the Tank:

- 1.Remove the valve(s)
- 2.Ensure that the front(s) of the tank(s) is/are positioned correctly. Once filled, the resin tank will be very difficult to move.
- 3.Cover the exposed end of the distributor riser to make sure no resin gets inside. Covering up the riser(s) with duct tape is one option, shown in Figure 8.
- 4. Obtain a funnel to assist placing the resin in the resin tank. (A funnel designed specifically for our resin tank can be ordered from Diamond H2O Conditioning)
- 3. Setting up the tank:

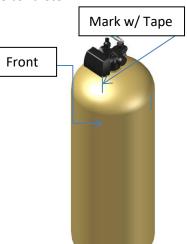


Figure 7: Correctly Set Up DCS6 System



Figure 8: How to Block Distributer Tube



- A. Fill the tank up to 30% full of water.
- B. Check the system specifications on page 2 to determine the correct amount of gravel and resin needed for your system.
- C. Position the distributor tube so it is in the center of the tank, shown in Figure 8.



Figure 9: Centered Distributer Tube

D. **SLOWLY**, pour the correct amount of support gravel into the tank without getting any gravel into the distributer tube.

1.CAUTION: The distributor system is made of PVC and will break if the gravel is poured in too quickly.

- E. Visually confirm that the gravel is level and covering the distributor basket and radials, if it is not, contact Diamond H2O Conditioning.
- F. **SLOWLY**, pour the correct amount of resin into the tank. Again, try to keep the media level by carefully rocking the tank back and forth.
- G. Fill the rest of the tank with water to prevent air from getting in the tank and potentially losing media.
- H. Verify that there is a large O-ring on the control valve(s) adapter base.
- I. Place the control valve on the tank, making sure that the distributor tube fits into the bottom of the control valve.
- J. Tighten the control valve onto the tank to the point that it is snug. The finished tank is shown in Figure 11.Double check that the valve is in a correct position to be able to install the plumbing.

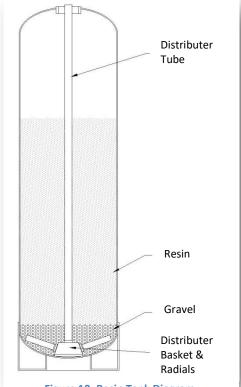






Figure 11: Completed Tank

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Well Cap



4. Connect the brine tank.

- A. Remove the ties on the brine line hose (included in the brine tank).
- B. Remove the well cap and connect one end of the brine line hose to the brine line connection (Shown in Figure 12) of the brine tank. Tighten the brine line hose to the brine line connection by turning the cap of the brine line connection clockwise by hand. Make sure that no air can get into the line, or the softener will not regenerate properly.

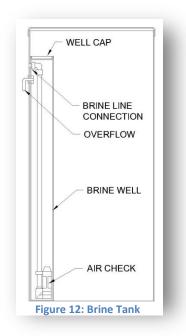


Figure 11: Brine Well Picture

 A red latch with a Polytube insert attached is placed under the brine inlet of the valve. Place this insert in the brine line before connecting it to the brine inlet. (Figure 14)

Brine Line Connection



Figure 14: Installing Brine Line Polytube

- 2. Tighten all connections using a wrench and tightening the caps clockwise.
- C. Safely dispose of any leftover tubing.
- D. Fill the brine tank with salt.

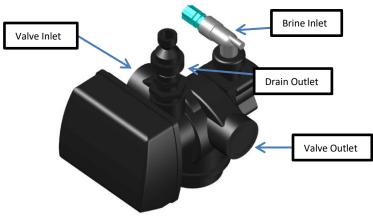


Figure 15: Control Valve Diagram

5. Connect the Valves to the Water Source

1. Pipe or tube a line from the Control Valve Drain (Figure 15) to the drain. Refer to section 9 for the proper sized drain line. Put the bypass control valve into bypass operation shown in figure 27.

DO NOT

- install a valve in this line
- use a pipe smaller than the valve sizes listed on section 9.
- make a direct connection to the drain
 - Provide an air gap that conform to sanitation codes and be able to observe the drain flow.
- use an excessive amount of elbows in the plumbing
- B. Connect the facility plumbing to the control valve inlet following all local codes.

Note: Make sure all piping is free of thread chips and other foreign matter.

6. Start up the system for the first time.

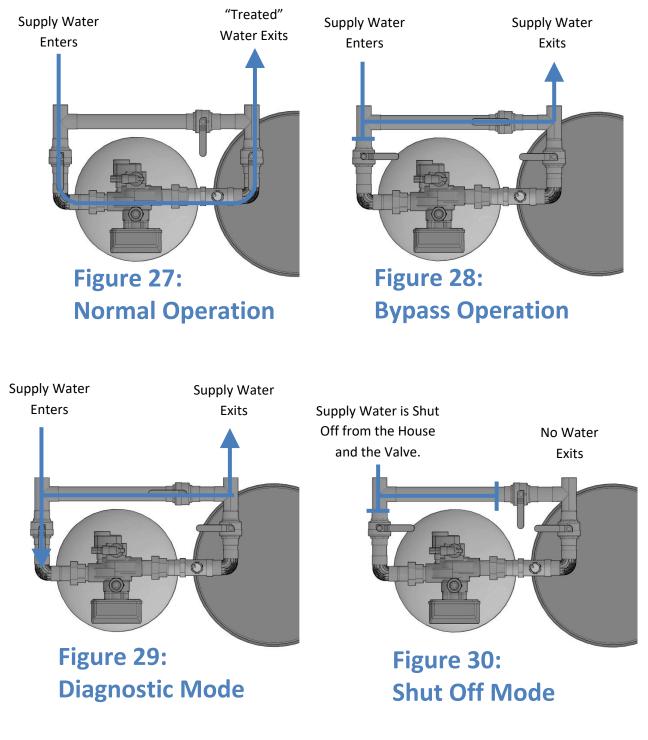
- A. Fill the brine tank about ¼ full with water.
- B. Make sure the softener tank are filled with water.
 - 1. Manually put control valve A into regeneration (Hold the regen button)
 - 2. A mixture of air and water will flow from the drain line.
 - 3. Slowly open the bypass valve's inlet to allow water to slowly enter the tank. (shown in figure 25)
 - 4. Once the tank is filled, only water will be coming out of the drain line. Put the system back into bypass operation. Run each step of the regen cycle (Figure 31) for a few minutes.
- C. Program the Valve. Most of the settings were pre-programed by Diamond H2O. The installer must enter the installer settings shown in part 9 section C of this manual.





1. Bypass Valve Operations

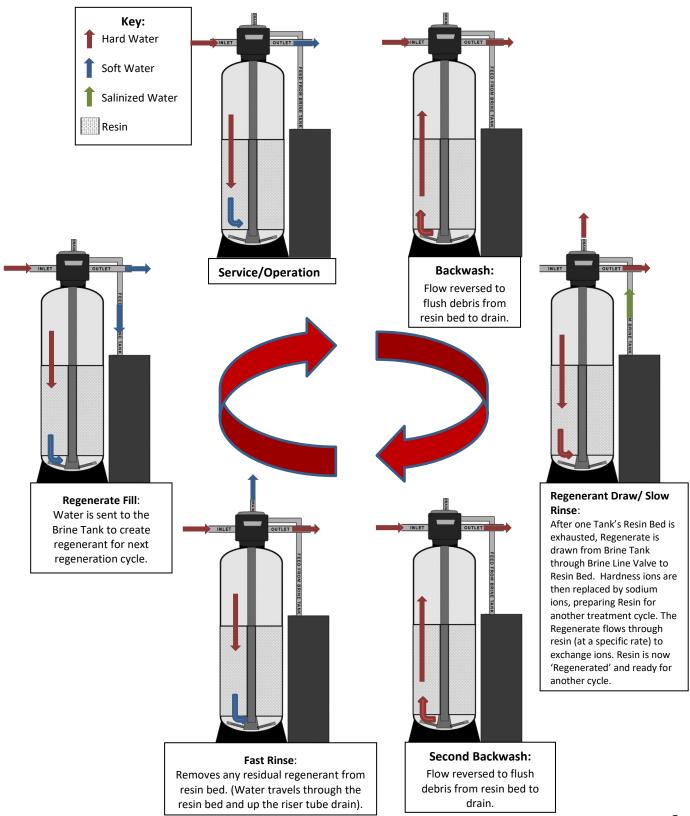
A. The red controls of the bypass valve can be turned 90° resulting in four modes of operation.





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Figure 21: General Softener Operations





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2. Program the Valve

To enter into the programming mode, press and hold the indicated buttons on the control valve for 5 seconds. For each set of settings (A-H), the display will start by showing the parameter listed as a. To go to the next parameter, press the next button on the control valve. To go back to the last parameter, press the regen button on the control valve. After you hit next on the last parameter, you will be returned to the home screen, where the clock should be displayed.

Note: Please defer to the programming guide included in the packaging for the correct settings for your system.

Important: All configuration settings and Regen cycle time settings will be entered by Diamond H2O prior to shipping. No value in these settings needs to be changed in the field. If you can't get into a certain setting, make sure the display is unlocked (Part H).

A. Installer Display Settings *** Entered on Site By Customer ***

Press and Hold: **NEXT** &

1.Set Hardness (grains per gallon) (Default 20)



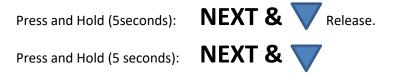
2.Set Day Override (1-28, off) (Default 14)



3.Set Regen Time (On 0)



B. Configuration Settings (Entered by Diamond H2O)



1.Set Valve Type: 1.0"t, 1.0", 1.25", 1.5" or 2.0".

If 1.0, 1.25 or 1.0t are selected press NEXT to go to step B3.

If 1.5 or 2.0 are selected, press NEXT to go to Step B2. Press REGEN to exit Configuration Settings





2.Flow Meter Size: 1.5, 2.0,3.0, 1.0r (1.0 Remote Meter) or PUL (Variable Meter Calibration.) Variable meter pulses of 0.1-150.0 PPG (Pulse Per Gallon) can be selected. Press NEXT to go to Step 3.



3.Set DP: OFF, on0, dEL, HoLd)

Selecting the use of an outside signal to initiate a regeneration: Selection only matters if a connection is made to the two pin connector labeled DP SWITCH located on the printed circuit board. The following is an explanation of the options:

NOTE: In a twin alternating system each control must have a separate dP signal or dP switch. One dP signal or on dP switch cannot be used for both controls.

On0- If the dP switch is closed for an accumulative time of 2 minutes a regeneration will be signaled to the unit. In a twin alternating system the MAV will transition first to switch units so that the signaled unit can start regeneration. After the MAV has fully transitioned, the regeneration begins immediately. Note: for 1"- 1.5" control valves programmed for twin alternating: if the dP function "on 0 is set, the Delayed rinse and fill feature is not available.

DEL- If the dP switch is closed for an accumulative time of 2 minutes a regeneration will occur at the scheduled delayed regeneration time. In a twin alternating system once the dP switch is triggered the PC Board will display "REGEN TODAY" and when the delayed regen time comes the control will switch tanks and the triggered unit will then go into regeneration. Note: for 1" -1.5" control valves programmed for twin alternating: if the dP function "dEL" is set, the Delayed Rinse and Fill feature is not available.

HoLd- If the dP switch is closed a regeneration will be prevented from occurring while there is switch closure. In a twin alternating system a regeneration of a unit can be prevented upon switch closure. If the unit depletes the capacity down to zero, it will not be allowed to switch tanks to regenerate until the switch is open. Note: for 1"-1.5" control valves programmed for a twin alternating the delayed Rinse and Fill feature can be set.

Press NEXT to go to Step 4





4.Set : NHWBP, ALT A, ALT B, SEPS, SYS or **OFF** (display will not appear if 1.0t was selected in Step 1).

nHBP: Select nHbP for control operation. For not hard water bypass operation the three wire communication cable is not used.

Selection requires that a connection to MAV or No Hard Water Bypass Valve is made to the two pin connector labeled MAV located on the printed circuit board. If using a MAV, the A port of the MAV must be plugged and the valve outlet connected to the B port. When set nHbP the MAV will be driven closed before the first regeneration cycle that is not FILL or SOFTENING or FILTERING, and be driven open after the last regeneration cycle that is not Fill. Note: if the control valve enters into an error state during regeneration mode, the no hard water bypass valve will return to the open Position, if not already there.

Alt (1.0,1.25,1.5): For alternator system using 1.0", 1.25" and 1.5" valves there will be an option to delay the last two cycles for regeneration (only "Rinse" and "Fill"). This feature splits the regeneration into two portions. The first portion of the regeneration will start immediately and all programmed cycles before the "Rinse" and "Fill" cycles will be performed. After all programmed cycles before "Rinse" and "Fill" are completed the control valvewill drive to the service position (displaying "Delayed Rinse = Fill Pending"). When the volume of the on-line unit is depleted to 10% of its programmed capacity, the control valve will be triggered to finish the second porton of the regeneration and complete the "Rinse" and "Fill" cycles and return to Service and be place into Standby mode, and wait to come on-line for service. Set to oFF to deactivate the feature.

Alt (2.0): For alternator systems using the 2" valve, when NEXT is pressed after selecting ALT A or ALT B, a display will allow the user to set the amount of pre-service rinse time for the stand by tank just prior to returning to service. Set to oFF to deactivate this feature. With 1.0t set, the same display appears and is set in a similar manner.

- Alt A: For control valve with MAV drive cord (2-pin) attached (Control Valve A)
- Alt B: For control valve without MAV drive cord attached (Control Valve B)
- SEPS: Separate source operation.
- SYS: For use with System Controler
- OFF: Use of MAV or nHbP not used



5.Set Fill Units: Min or LBS (FOR 1.5" VALVES ONLY)

If set as a softener, if Step B1 is set to 1.5 and FILL is part of the Regeneration Cycle Sequence, Fill Units or MIN or LBS can be selected. Press NEXT to Exit

Important: All configuration settings and Regen cycle time settings will be entered by Diamond H2O prior to shipping. No value in these settings needs to be changed in the field. If you can't get into a certain setting, make sure the display is unlocked (Part H).



C. Diamond H2O Softener System Setup

Press and Hold(5 seconds):



1.Set : **Softening**, Filtering

Sets whether the valve is softening or filtering



2.Set Brine Direction: uP or dn

Tells control flow of the brine through resin. (Default dn)



3. Set Refill Location: PoST or $\ensuremath{\mathsf{PrE}}$

PoST: to refill the brine tank after the final rinse **(Default)** PrE: to refill the brine tank four hours before the regeneration time set.



4.Set Backwash (First Cycle)

Sets the amount of time the system will backwash (Default 10)



5.Set Brine Draw / Slow Rinse (Second Cycle)

Sets the amount of time the valve will draw from the brine tank. (Default 60)



6.Set Second Backwash (Third Cycle)

Sets the amount of time the valve will backwash for a second time. (Default 10) (Diamond H2O standard is 2)





7.Set Rinse (Fourth Cycle)

Sets the amount of time the valve will Fast Rinse. (Default 10)



8.Set Fill (Fifth Cycle)

Sets the amount Salt in LBS for 1.0"-1.5" valves and refill time in minutes for 1.5"-2.0".

1.5" = 0.5 gpm BLFC (Brine Line Flow Control)

2.0" = 2.2 gpm BLFC



9.Set System Capacity

The system capacity should be based on the volume of resin and the LBS of salt used during regeneration. **(Default 24)**



10. Set Volume Capacity: AUTO,oFF or a number.

Auto: capacity will be automatically calculate and reserve capacity will be automatically estimated.

oFF: regeneration will be triggered solely by the day override setting.

A Number: regeneration will be triggered by the value specified in gallons.





11. Set Regeneration Time Options: NORMAL, on0, NORMAL+on0.

NORMAL: means regeneration will occur at the pre-set time

On 0: means regeneration will occur immediately when the volume capacity reaches 0 NORMAL + on 0: means regeneration will occur at one of the following:

-the preset time when the volume capacity falls below the reserve or the specified number of days between regenerations is reached whichever comes first.

-immediately after 10 minutes of no water usage when the volume capacity reaches 0.



12. Set Relay Operation:Time on , Gallons Softening On, Gallons Softening Regen, Error or oFF

Set Time On: Relay activates after a set time at the beginning of a regeneration and then deactivates after a set period of time. The start of regenerations defined as a first backwash cycle or Dn brine cycle, whichever comes first.

Set Gallons Softening On: Relay activates after a set number of gallons have been used while in service and then deactivates after a set period of time or after the meter stops registering flow, whichever comes first.

Set Gallons Softening Regen On: Relay activates after a set number of gallons have been used while in service or during regeneration and then deactivates after a set period of time or after the meter stops registering flow, whichever comes first. ERROR: Relay closes whenever the valve enters error mode, and immediately deactivates when error mode is exited. If set to ERROR, Steps M1 and N1 will not be shown.

Set oFF: If set to oFF, steps M1 and N1 will not be shown. (Default)





13. Set Relay Actuation: Time or Gallons

Relay Actuation Time: After the start of a regeneration the amount of time that should pass prior to activating the relay. The start of the regeneration is defined as the first backwash cycle, Dn Brine cycle or Up brine cycle whichever comes first. Ranges from 1 second to 200 minutes.

Relay Actuation Gallons: Relay activates after a set number of gallons has passed through the meter. Ranges from 1 to 200 gallons.

14. Set Relay Deactivate Time

If set time on is selected in step M1 the relay will deactivate after the time set has expired. Ranges from 1 second to 200 minutes.

If Set Gallons Softening On or Set Gallons Softening Regen On is selected in step L1 the relay will deactivate after the time set has expired or after the meter stops registering flow, whichever comes first. Ranges from 1 second to 20 minutes



D. Diagnostics

Press and Hold:



1.Software Version

- 2. Volume, total used since start-up
- 3. Days, total since start-up.
- 4. Regenerations, total number since start-up
- 5. Error Log: this display shows a history of the last 10 errors generated by the control during operation.
- 6. Days, since last regeneration
- 7. Volume, since last regeneration.
- 8. Volume reserve capacity used for last 7 days
- 9. Volume, 63-day usage history: This display shows day 0 (for today) and flashes the volume of the water treated today. Pressing up arrow will show day 1 (which would be yesterday) and flashes the volume of water treated on that day. Continue to press up arrow to show the maximum volume of water treated for the last 63 days. If the regeneration occurred on the day the word"REGEN" will also be displayed. This display will show dashes if the water meter is not installed.
- 10. Twin Tank Valve transfer history: only displays when 1.0t was selected for valve type. Use the arrows to scroll through the last ten transfers. The first position in the display ranges form 0-9 with the lowest number being the most recent transfer. The second position in the display will be either "A" or "B. If "a" then the tank with the valve on it was in service, if "b" the tank with the in/out head on it was in service. The next three digits represent the number of hours ago the transfer occurred. The display alternates with the volume that was treated before the tank transferred.
- 11. MAV Drive History in the direction of retracted piston rod position. Display will only be shown if valve type is 1.0t.or if Alt A/b,nHbP, SEPS was selected. Up to a four digit number will appear after the "L" which stands for latest and "A" which stands for average. Drive time is measured in 1/100 of a second; i.e., a 17.10 second move is displayed as "1710".
- 12. MAV Drive History in the direction of extended piston rod position. (Same as K1 only in the extended position.)

E. Set Time of Day

Press and Hold:

Hours: use up and down arrow to change and next to advance to minutes
 Minutes: use up and down arrow to change and next to save



F. User Displays

1. User Display One

If volume is selected in the Configuration Settings (default for Diamond H2O), the display shows the volume remaining until the next regeneration. This screen will not be shown if either volume is not selected or a meter is not used.

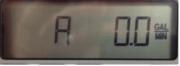


2. User Display Two

This displays the number of days until regeneration.

3.User Display Three

This displays the flow rate in gallons per minute (gpm). If a meter is not used, this display will be shown and will display 0



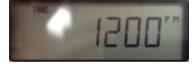
4. User Display Four

Displays total volume in gallons since last rest. If a meter is not used, this display will be shown and will display 0.

NOTE: Hold the down arrow for 3 seconds to reset to 0.

5.User Display Five

This displays the current time.



Press and Hold:

NEXT & REGEN

G. Lock/Unlock Settings

The valve has a lock feature which doesn't allow the settings other than time to be changed. The User displays are still visible, however diagnostics will be hidden. Enter the keys in the sequence shown below to lock/unlock the screen.



42	41	40	39	38	37	36	35	34	33	32	31	30	29	28	27	26	25	24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	6	8	7	6	S	4	ω	2	1	Hardness (gpg)	
400	400	400	400	500	500	500	500	500	500	600	600	600	600	600	700	700	002	800	800	800	900	900	1000	1000	1100	1200	1200	1300	1400	1600	1700	1900	2100	2400	2700	3200	3800	4800	6400	9600	18000	24 🔻	
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5100	5200	5400	5500	5600	5800	6000	6100	6300	6500	6700	6900	7200	7400	7700	8000	8300	8600	9000	9300	0086	10200	10800	11300	12000	12700	13500	14400	15400	16600	18000	19600	21600	24000	27000	30800	36000	43200	54000	72000		216000	270 🖵	-XX-
5700	5800	6000	6100	6300	6400	6600	6800	7000	7200	7500	7700	8000	8200	8500	8800	9200	9600	10000	10400	10900	11400	12000	12600	13300	14100	15000	16000	17100	18400	20000								-	-	120000		300 T	-
8500	8700	9000	9200	9400	9700	10000	10200	10500	10900	11200	11600	12000	12400	12800	13300	13800	14400	15000	15600	16300	17100	18000	18900	20000	21100	22500	24000	25700	27600	30000	32700	36000	40000	45000	51400	60000	72000	90000	120000	180000	360000	450	-
11400	11700	12000	12300	12600	12900	13300	13700	14100	14500	15000	15400	16000	16500	17100	17700	18400	19200	20000	20800	21800	22800	24000	25200	26600	28200	30000	32000	34200	36900	40000	43600	48000			_	_	96000				480000		-
14200	14600	15000	15300	15700	16200	16600	17100	17600	18100	18700	19300	20000	20600	21400	22200	23000							31500	33300	35200			42800							_			-	200000	-	600000	750 🖵	-
17100	17500	18000	18400	18900	19400	20000	20500	21100	21800	22500	23200	24000	24800	25700	26600	27600	28800	30000	31300	32700	34200	36000	37800	40000	42300	45000	48000	51400	55300	60000		72000		00006		-	144000		-	-	720000	900	
22800	23400	24000	24600	25200	25900	26600	27400	28200	29000	30000	30900	32000	33100	34200	35500	36900	38400	40000	41700	43600	45700	48000	50500	53300	56400	60000	64000	68500	73800	80000	87200	96000	106600	120000	137100	160000	192000	240000	320000	-	960000		
28500	29200	30000	30700	31500	32400	33300	34200	35200	36300	37500	38700	40000	41300	42800	44400	46100	48000	50000	52100	54500	57100	60000	63100	66600	70500	75000	80000	85700	92300	100000	109000	120000	133300	150000	171400	200000	240000	300000	400000	600000	1200000	1500 🗸	
34200	35100	36000	36900	37800	38900	40000	41100	42300	43600	45000	46400	48000	49600	51400	53300	55300	57600	60000	62600	65400	68500	72000	75700	80000	84700	00000	96000	102800	110700	120000	130900	144000	160000	180000	205700	240000	288000	360000	480000	720000	1440000		
40000	40900	42000	43000	44200	45400	46600	48000	49400	50900	52500	54100	56000	57900	60000	62200	64600	67200	70000	73000	76300	80000	84000	88400	93300	98800	105000	112000	120000	129200	140000	152700	168000	186600	210000	240000	280000	336000	420000	560000	840000	1680000		

For Example, a DCS6-240-300 softening 20gpg water would have a volume capacity of 9,600 gallons



DCS6 Volume Capacity Chart (gallons) **Based on 10 lbs/ft³ per regeneration** Default Salt Setting for Diamond H20

i	42	41	40	39	38	37	36	32	34	33	32	31	30	29	28	27	26	25	24	23	22	21	20	19	18	17	16	15	14	13	12	11	10	9	8	7	6	5	4	з	2	1	Hardness (gpg) 🔻	
	400	400	400	400	500	500	500	500	500	500	600	600	600	600	600	700	700	700	800	800	800	1100	1200	1200	1300	1400	1500	1600	1700	1800	2000	2100	2400	2600	3000	3400	4000	4800	6000	8000	12000	24000	24 🗸	
	500	500	600	600	600	600	600	600	700	700	700	700	800	800	800	800	900	900	1000	1000	1000	1400	1500	1500	1600	1700	1800	2000	2100	2300	2500	2700	000	3300	3700	4200	5000	6000	7500	10000	15000	30000	30	
For E	008	800	900	900	006	006	1000	1000	1000	1000	1100	1100	1200	1200	1200	1300	1300	1400	1500	1500	1600	2100	2200	2300	2500	2600	2800	3000	3200	3400	3700	4000	4500	5000	5600	6400	7500	9000	11200	15000	22500	45000	45 V	
For Example	1100	1100	1200	1200	1200	1200	1300	1300	1400	1400	1500	1500	1600	1600	1700	1700	1800	1900	2000	2000	2100	28500	30000	31500	33300	35200	37500	40000	42800	46100	50000	54500	00009	66600	75000	85700	100000	120000	150000	200000	300000	600000	60 T	
•	1400	1400	1500	1500	1500	1600	1600	1700	1700	1800	1800	1900	2000	2000	2100	2200	2300	2400	2500	2600	2700	3500	3700	3900	4100	4400	4600	5000	5300	5700	6200	6800	7500	8300	9300	10700	12500	15000	18700	25000	37500	75000	75 🔻	
S6-240	1700	1700	1800	1800	1800	1900	2000	2000	2100	2100	2200	2300	2400	2400	2500	2600	2700	2800	3000	3100	3200	4200	4500	4700	5000	5200	5600	6000	6400	6900	7500	8100	0006	10000	11200	12800	15000	18000	22500	30000	45000	90000	→ 06	
a DCS6-240-300 softening 20gpg water would have a volume cap	2200	2300	2400	2400	2500	2500	2600	2700	2800	2900	3000	3000	3200	3300	3400	3500	3600	3800	4000	4100	4300	5700	6000	6300	6600	7000	7500	8000	8500	9200	10000	10900	12000	13300	15000	17100	20000	24000	30000	40000	60000	120000	120 🗸	
oftenir	0080	2900	3000	3000	3100	3200	3300	3400	3500	3600	3700	3800	4000	4100	4200	4400	4600	4800	5000	5200	5400	7100	7500	7800	8300	8800	9300	10000	10700	11500	12500	13600	15000	16600	18700	21400	25000	30000	37500	50000	75000	150000	150 🗸	
1g 20g	3400	3500	3600	3600	3700	0085	4000	4100	4200	4300	4500	4600	4800	4900	5100	5300	5500	5700	6000	6200	0059	8500	9000	9400	10000	10500	11200	12000	12800	13800	15000	16300	18000	20000	22500	25700	30000	36000	45000	60000	90000	180000	180 🗸	
og wat	4000	4000	4200	4300	4400	4500	4600	4800	4900	5000	5200	5400	5600	5700	6000	6200	6400	6700	7000	7300	7600	10000	10500	11000	11600	12300	13100	14000	15000	16100	17500	19000	21000	23300	26200	30000	35000	42000	52500	70000	105000	210000	210	Mo
er wou	4500	4600	4800	4900	0005	5100	5300	5400	5600	5800	6000	6100	6400	6600	6800	7100	7300	7600	8000	8300	8700	11400	12000	12600	13300	14100	15000	16000	17100	18400	20000	21800	24000	26600	30000	34200	40000	48000	60000	80000	120000	240000	240 🗸	Model # DCS6-xx-
ld hav	5100	5200	5400	5500	0095	5800	0009	6100	6300	6500	6700	6900	7200	7400	7700	8000	8300	8600	9000	9300	0086	12800	13500	14200	15000	15800	16800	18000	19200	20700	22500	24500	27000	0000	33700	38500	45000	54000	67500	90000	135000	270000	270 🗸	6-xx-
e a vol	5700	5800	6000	6100	6300	6400	6600	6800	7000	7200	7500	7700	8000	8200	8500	8800	9200	9600	10000	10400	10900	14200	15000	15700	16600	17600	18700	20000	21400	23000	25000	27200	30000	33300	37500	42800	50000	60000	75000	100000	150000	300000	300	
ume ca	0058	8700	9000	9200	9400	9700	10000	10200	10500	10900	11200	11600	12000	12400	12800	13300	13800	14400	15000	15600	16300	21400	22500	23600	25000	26400	28100	30000	32100	34600	37500	40900	45000	50000	56200	64200	75000	90000	112500	150000	225000	450000	450 🗸	
apacity	11400	11700	12000	12300	12600	12900	13300	13700	14100	14500	15000	15400	16000	16500	17100	17700	18400	19200	20000	20800	21800	28500	30000	31500	33300	35200	37500	40000	42800	46100	50000	54500	00009	00999	75000	85700	100000	120000	150000	200000	300000	600000	600 T	
acity of 12.000 gallons	14200	14600	15000	15300	15700	16200	16600	17100	17600	18100	18700	19300	20000	20600	21400	22200	23000	24000	25000	26000	27200	35700	37500	39400	41600	44100	46800	50000	00585	57600	62500	68100	75000	00558	93700	107100	125000	150000	187500	250000	375000	750000	750 🗸	
000 23	17100	17500	18000	18400	18900	19400	20000	20500	21100	21800	22500	23200	24000	24800	25700	26600	27600	28800	30000	31300	32700	42800	45000	47300	50000	52900	56200	60000	64200	69200	75000	81800	00006	100000	112500	128500	150000	180000	225000	300000	450000	900000	→ 006	
llons	00822	23400	24000	24600	25200	25900	26600	27400	28200	29000	30000	30900	32000	33100	34200	35500	36900	38400	40000	41700	43600	57100	60000	63100	66600	70500	75000	80000	85700	92300	100000	109000	120000	133300	150000	171400	200000	240000	300000	400000	L	1200000	1200 -	
	00582	29200	30000	30700	31500	32400	33300	34200	35200	36300	37500	38700	40000	41300	42800	44400	46100	48000	50000	52100	54500	71400	75000	78900	83300	88200	93700	100000	107100				150000	_		214200			375000	500000		1500000	1500	
	34200	35100	36000	36900	37800	38900	40000	41100	42300	43600	45000	46400	48000	49600	51400	53300	55300	57600	60000	62600	65400	85700	90000	94700	100000	105800	-	_	_	_		163600	-	_	_	257100		-			900000	-	▼ 1800 	
	-		-		44200	_	_		49400		-		56000				_		70000	-						123500	-					190900		_	_	300000		-		-	1050000	-		

For Example, a DCS6-240-300 softening 20gpg water would have a volume capacity of 12,000 gallons

DCS6 Volume Capacity Chart (gallons) Based on 15 lbs/ft³ per regeneration





3. System Specifications

MODEL	CADACI	TV & CAIT	DECEN	EDATION				COETENIE	TANKS	BRINE TANI	TANK		BING
(T1 or T2)	CAPACI	CAPACITY & SALI PER REGENERATION	per Kegen	EKATION	FLO	FLOW KATE (GPIN)		SOFTENER TANK(S)		(With Grid)	Grid)	PLUMBING	DING
(T1: 1-Tank Softener)	MAX	MAXIMUM	NIN	MINIMUM	CONT.	PEAK	BACKWASH	DIMEN'S CAPACITY	CAPACITY	DIMEN's	CAPACITY	SERVICE	DRAIN
(T2: 2-Tank Softener)	Capacity	Salt/Regen	Capacity	Salt/Regen	@15psi Drop @25psi Drop	@25psi Drop	n/a	Dia x Ht (in)	Cu Ft		Lbs.	Inches	Inches
DCS6-24-100	24,000	12 lb	18,000	dI8	13	20	1.7	8 x 44	0.75	18 x 33	300	1	3∕4
DCS6-30-100	30,000	15 lb	24,000	10lb	15	22	2.2	9 x 48	1	18 x 33	300	1	3∕4
DCS6-45-100	45,000	22.5 lb	36,000	15lb	15	22	2.7	10 x 54	1.5	18 x 40	400	1	∛4
DCS6-60-100	60,000	30 lb	48,000	20lb	18	25	3.2	12 x 52	2	18 x 40	400	1	31/4
DCS6-75-100	75,000	37.5 lb	60,000	25lb	19	26	4.2	13 x 54	2.5	18 x 40	400	1	¾
DCS6-90-100	000,00	45 lb	72,000	30lb	19	26	5.3	14 x 65	3	24 x 50	006	1	3∕4

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1.0" Patriot - System Footprint & Shipping Weights	stem Footprin	A Buidding w	veignus	
MODEL	(T1) 1-TA	(T1) 1-TANK System	(T2) 2-TA	(T2) 2-TANK System
(T1: 1-Tank System)	FOOTPRINT	SHIPPING WEIGHT	FOOTPRINT	SHIPPING WEIGHT
(T2: 2-Tank System)	$L'' \times W'' \times H''$	lbs	$L'' \times W'' \times H''$	lbs
DCS6-24-100	32 x 18 x 52	76	46 x 18 x 52	129
DCS6-30-100	33 x 18 x 56	91	48 x 18 x 56	160
DCS6-45-100	34 x 18 x 62	128	50 x 18 x 62	230
DCS6-60-100	36 x 18 x 60	160	54 x 18 x 60	295
DCS6-75-100	37 x 18 x 62	213	56 x 18 x 62	401
DCS6-90-100	44 x 24 x 73	358	64 x 24 x 73	578

Resin	Gravel	Control Valves	Resin Tank/Brine Tank	Entire System	Product	Shipping Codes
55	50	77.5	77.5	77.5	Code	

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MODEL					2				TANKICI	BRINE TANK	TANK		
(T1 or T2)	CAPACI	CAPACITE & SALL PER REGENERATION	Der Kegen	EKATION	FC	רנטע גאוב (שרועו)	rwi)	SOFTENER TANK(S)		(With Grid)	Grid)	PLOWBING	DING
(T1: 1-Tank Softener)	MAX	MAXIMUM	NIN	MINIMUM	CONT.	PEAK	BACKWASH	DIMEN's	CAPACITY	DIMEN's	CAPACITY	SERVICE	DRAIN
(T2: 2-Tank Softener)	Capacity	Capacity Salt/Regen	Capacity	Salt/Regen	@15psi Drop @25psi Drop	@25psi Drop	n/a	Dia x Ht (in)	Cu Ft	Dia x Ht (in)	Lbs.	Inches	Inches
DCS6-24-125	24,000	12 lb	19,200	dl8	14	23	1.7	8 x 44	0.8	18 x 33	300	1 1/4	¾
DCS6-30-125	30,000	15 lb	24,000	10lb	17	26	2.2	9 x 48	1	18 x 33	300	11/4	3∕4
DCS6-45-125	45,000	22.5 lb	36,000	15lb	18	27	2.7	10 x 54	1.5	18 x 40	400	11/4	¾
DCS6-60-125	60,000	30 lb	48,000	20lb	22	31	3.2	12 x 52	2	18 x 40	400	11/4	3⁄4
DCS6-75-125	75,000	37.5 lb	60,000	25lb	23	32	4.2	13 x 54	2.5	18 x 40	400	1¼	¾
DCS6-90-125	90,000	45 lb	72,000	30lb	23	32	5.3	14 x 65	ω	24 x 50	900	11/4	¾
DCS6-120-125	120,000	60 lb	96,000	40lb	25	34	6.5	16 x 65	4	24 x 50	300	11/4	3/4
DCS6-150-125	150,000	75 lb	120,000	50lb	26	35	9	18 x 65	5	24 x 50	300	11/4	¾
DCS6-180-125	180,000	90 Ib	144,000	60lb	28	37	12	18 x 65	6	24 x 50	400	11/4	1

1.25" Patriot - System Specifications

25" D 4 0 1 4 Ś ç Υ. Ś sights

1.25" Patriot - System Footprint & Shipping Weights	ystem Footpr	int & Shipping	Weights	
MODEL	(T1) 1-TA	(T1) 1-TANK System	(T2) 2-TA	(T2) 2-TANK System
(T1: 1-Tank System)	FOOTPRINT	SHIPPING WEIGHT	FOOTPRINT	SHIPPING WEIGHT
(T2: 2-Tank System)	$L'' \times W'' \times H''$	lbs	$L'' \times W'' \times H''$	lbs
DCS6-24-125	32 x 18 x 52	76	46 x 18 x 52	129
DCS6-30-125	33 x 18 x 56	91	48 x 18 x 56	160
DCS6-45-125	34 x 18 x 62	128	50 x 18 x 62	230
DCS6-60-125	36 x 18 x 60	160	54 x 18 x 60	295
DCS6-75-125	37 x 18 x 62	213	56 x 18 x 62	401
DCS6-90-125	44 x 24 x 73	358	64 x 24 x 73	578
DCS6-120-125	46 x 24 x 73	442	68 x 24 x 73	747
DCS6-150-125	48 x 24 x 73	544	72 x 24 x 73	951
DCS6-180-125	48 x 24 x 73	595	72 x 24 x 73	1053

DIAMOND H20

Shipping Codes

Resin	Gravel	Control Valves	Resin Tank/Brine Tank	Entire System	Product
55	50	77.5	77.5	77.5	Code

Patriot Series Product Manual

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MODEL		V & CAIT		EDATION				COETENIE	TANKICI	BRINE TANK	TANK		
(T1 or T2)	CAFACI	CAPACITE & SALI PELREGENERATION				רנטע גאוב (שרועו)	r IVI)	SOFTENER TANN(S)		(With Grid)	Grid)	FLOWIDING	
(T1: 1-Tank Softener)	MAX	MAXIMUM	MIN	MINIMUM	CONT.	PEAK	BACKWASH DIMEN's	DIMEN's	CAPACITY	DIMEN's	CAPACITY	SERVICE	DRAIN
(T2: 2-Tank Softener)	Capacity	Salt/Regen	Capacity	Salt/Regen	@15psi Drop	@25psi Drop	n/a	Dia x Ht (in)	Cu Ft	Dia x Ht (in)	Lbs.	Inches	Inches
DCS6-75-150	75,000	37.5 lb	60,000	25 lb	33	51	4.2	13 x 54	2.5	18 x 40	400	1½	¾
DCS6-90-150	90,000	45 lb	72,000	30 lb	36	54	5.3	14 x 65	з	24 x 50	900	1½	¾
DCS6-120-150	120,000	60 lb	96,000	40 lb	41	60	6.5	16 x 65	4	24 x 50	900	1 ½	∛₄
DCS6-150-150	150,000	75 lb	120,000	50 lb	46	64	9	18 x 65	5	24 x 50	900	1 ½	3∕4
DCS6-180-150	180,000	90 lb	144,000	60 lb	52	70	10	21 x 62	6	24 x 50	900	1½	1
DCS6-210-150	210,000	105 lb	168,000	70 lb	50	69	10	21 x 62	7	24 x 50	900	1½	1
DCS6-240-150	240,000	120 lb	192,000	90 lb	55	73	15	24 x 72	8	24 x 50	900	1½	1
DCS6-270-150	270,000	135 lb	216,000	90 lb	54	72	15	24 x 72	9	24 x 50	900	$1\frac{1}{2}$	1
DCS6-300-150	300,000	150 lb	240,000	100 lb	53	71	15	24 x 72	10	30 x 50	1,400	1½	1

1.5" Patriot System Specifications

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1.5" Patriot - System Footprint & Shipping Weights	stem Footprii	nt & Shipping V	Veights	
MODEL	(T1) 1-TA	(T1) 1-TANK System	(T2) 2-TA	(T2) 2-TANK System
(T1: 1-Tank System)	FOOTPRINT	SHIPPING WEIGHT	FOOTPRINT	SHIPPING WEIGHT
(T2: 2-Tank System)	$L'' \times W'' \times H''$	lbs	L" x W" x H"	lbs
DCS6-75-150	37 x 18 x 64	230	56 x 18 x 64	434
DCS6-90-150	44 x 24 x 75	374	64 x 24 x 75	611
DCS6-120-150	46 x 24 x 75	459	68 x 24 x 75	780
DCS6-150-150	48 x 24 x 75	561	72 x 24 x 75	984
DCS6-180-150	51 x 24 x 72	643	78 x 24 x 72	1,148
DCS6-210-150	51 x 24 x 72	694	78 x 24 x 72	1,250
DCS6-240-150	54 x 24 x 82	861	84 x 24 x 82	1,585
DCS6-270-150	54 x 24 x 82	912	84 x 24 x 82	1,687
DCS6-300-150	60 x 30 x 82	985	90 x 30 x 82	1,760

Shipping Codes

Resin	Gravel	Control Valves	Resin Tank/Brine Tank	Entire System	Product
55	50	77.5	77.5	77.5	Code



MODEL (T1 or T2)	CAPACIT	Y & SALT į	CAPACITY & SALT per REGENERATION	ERATION	FLO	FLOW RATE (GPM)	PM)	SOFTENER TANK(S)	R TANK(S)	BRINE TANK (With Grid)	TANK Grid)	PLUMBING	BING
(T1: 1-Tank Softener)	MAXIMUM	MUM	MINIMUM	MUM	CONT.	PEAK	BACKWASH	DIMEN's	CAPACITY	DIMEN's	CAPACITY	SERVICE	DRAIN
(T2: 2-Tank Softener)	Capacity	Salt/Regen	Capacity	Salt/Regen	@15psi Drop	@25psi Drop	n/a	Dia x Ht (in)	Cu Ft	Dia x Ht (in)	Lbs.	Inches	Inches
DCS6-75-200	75,000	37.5 lb	60,000	25 lb	38	64	4.2	13 x 54	2.5	18 x 40	400	2	3⁄4
DCS6-90-200	90,000	45 lb	72,000	30 lb	42	69	5.3	14 x 65	ω	24 x 50	900	2	3/4
DCS6-120-200	120,000	60 lb	96,000	40 lb	51	79	6.5	16 x 65	4	24 x 50	006	2	3/4
DCS6-150-200	150,000	75 lb	120,000	50 lb	59	68	9	18 x 65	ഗ	24 x 50	900	2	3/4
DCS6-180-200	180,000	90 lb	144,000	60 lb	72	103	10	21 x 62	6	24 x 50	900	2	ч
DCS6-210-200	210,000	105 lb	168,000	70 lb	69	100	10	21 x 62	7	24 x 50	900	2	ч
DCS6-240-200	240,000	120 lb	192,000	gl 08	80	110	15	24 x 72	8	24 x 50	900	2	ч
DCS6-270-200	270,000	135 lb	216,000	dl 06	77	108	15	24 x 72	9	24 x 50	900	2	Ч
DCS6-300-200	300,000	150 lb	240,000	100 lb	75	105	15	24 x 72	10	30 x 50	1,400	2	ч
DCS6-450-200	450,000	225 lb	360,000	150 lb	87	117	25	30 x 72	15	30 x 50	1,400	2	1½
DCS6-600-200	600,000	300 lb	480,000	200 lb	94	124	33	36 x 72	20	39 x 48	2,200	2	1½
DCS6-750-200	750,000	375 lb	600,000	250 lb	86	128	45	42 x 72	25	39 x 48	2,200	2	2
DCS6-900-200	900,000	450 lb	720,000	300 lb	96	126	45	42 x 72	30	50 x 60	4,500	2	2
DCS6-1200-200	1,200,000	600 lb	960,000	400 lb	99	130	60	48 x 72	40	50 x 60	4,500	2	2

2.0" Patriot - System Specifications

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2.0"	
Patriot	
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Footprint a	
Patriot - System Footprint & Shipping	
Weights	

2.0 Patriot - System Footprint & Snipping Weights	stem Footprin	nt & suidding A	veignts	
MODEL	(T1) 1-TA	(T1) 1-TANK System	(T2) 2-TA	(T2) 2-TANK System
(T1: 1-Tank System)	FOOTPRINT	SHIPPING WEIGHT	FOOTPRINT	SHIPPING WEIGHT
(T2: 2-Tank System)	L" x W" x H"	lbs	L" x W" x H"	lbs
DCS6-75-200	37 x 18 x 62	238	56 x 18 x 62	450
DCS6-90-200	44 x 24 x 73	382	64 x 24 x 73	627
DCS6-120-200	46 x 24 x 73	467	68 x 24 x 73	796
DCS6-150-200	48 x 24 x 73	569	72 x 24 x 73	1,000
DCS6-180-200	51 x 24 x 70	651	78 x 24 x 70	1,164
DCS6-210-200	51 x 24 x 70	702	78 x 24 x 70	1,266
DCS6-240-200	54 x 24 x 80	869	84 x 24 x 80	1.601
DCS6-270-200	54 x 24 x 80	920	84 x 24 x 80	1,703
DCS6-300-200	60 x 30 x 80	993	90 x 30 x 80	1,776
DCS6-450-200	66 x 30 x 80	1,453	102 x 30 x 80	2,697
DCS6-600-200	81 x 39 x 80	2,007	123 x 39 x 80	3,677
DCS6-750-200	87 x 42 x 80	2,964	135 x 42 x 80	5,392
DCS6-900-200	98 x 50 x 80	3,256	146 x 50 x 80	5,939
DCS6-1200-200	104 x 50 x 80	4,087	158 x 50 x 80	7,601

DIAMOND H20

Shipping Codes

Resin	Gravel	Control Valves	Resin Tank/Brine Tank	Entire System	Product	
55	50	77.5	77.5	77.5	Code	

5.0 Patriot - system specifications	/stem ope	cificatio	SUIC										
MODEL	CAPACIT	V & SALT r	CAPACITY & SALT per REGENERATION	ERATION	FLO	FLOW RATE (GPM)	PMI	SOFTENER TANK(S)	TANK(S)	BRINE TANK	TANK	PLUMBING	BING
(T1 or T2)					- 5					(With	(With Grid)		
(T1: 1-Tank Softener)	MAXIMUM	MUM	MINIMUM	MUM	CONT.	PEAK	BACKWASH	DIMEN's	CAPACITY	DIMEN's	CAPACITY	SERVICE	DRAIN
(T2: 2-Tank Softener)	Capacity	Salt/Regen	Capacity	Salt/Regen	@15psi Drop	@25psi Drop	n/a	Dia x Ht (in)	Cu Ft	Dia x Ht (in)	Lbs.	Inches	Inches
DCS6-240-300	240,000	120 lb	192,000	dl 08	119	184	15	24 x 72	8	24 x 50	900	ω	1
DCS6-270-300	270,000	135 lb	216,000	90 lb	113	176	15	24 x 72	9	24 x 50	900	ω	1
DCS6-300-300	300,000	150 lb	240,000	100 lb	108	169	15	24 x 72	10	30 x 50	1,400	ω	1
DCS6-450-300	450,000	225 lb	360,000	150 lb	144	210	25	30 x 72	15	30 x 50	1,400	ω	1½
DCS6-600-300	600,000	300 lb	480,000	200 lb	172	238	33	36 x 72	20	39 x 48	2,200	ω	1½
DCS6-750-300	750,000	375 lb	600,000	250 lb	190	258	45	42 x 72	25	39 x 48	2,200	ω	2
DCS6-900-300	900,000	450 lb	720,000	300 lb	183	252	45	42 x 72	30	50 x 60	4,500	ω	2
DCS6-1200-300	1,200,000	600 lb	960,000	400 lb	195	262	60	48 x 72	40	50 x 60	4,500	ω	2
DCS6-1500-300	1,500,000	750 lb	1,200,000	500 lb	216	282	100	63 x 86	50	50 x 60	4,500	ω	ω
DCS6-1800-300	1,800,000	900 lb	1,440,000	900 lb	214	280	100	63 x 86	60	56 x 65	6,400	ω	ω
DCS6-2100-300	2,100,000 1,050 lb 1,680,000	1,050 lb	1,680,000	700 lb	210	278	100	24 x 72	70	56 x 65	6,400	ω	ω

3.0" Patriot System Specifications

3.0" Patriot - System Footprint & Shipping Weights

MODEL	(T1) 1-TA	(T1) 1-TANK System	(T2) 2-TA	(T2) 2-TANK System
(T1: 1-Tank System)	FOOTPRINT	SHIPPING WEIGHT	FOOTPRINT	SHIPPING WEIGHT
(T2: 2-Tank System)	$L'' \times W'' \times H''$	lbs	$L'' \times W'' \times H''$	lbs
DCS6-240-300	98 x 50 x 85	897	84 x 24 x 85	1,657
DCS6-270-300	81 x 39 x 85	948	84 x 24 x 85	1,759
DCS6-300-300	66 x 30 x 85	1,021	90 x 30 x 85	1,832
DCS6-450-300	60 x 30 x 85	1,481	102 x 30 x 85	2,753
DCS6-600-300	54 x 24 x 85	2,035	123 x 39 x 85	3,733
DCS6-750-300	87 x 42 x 85	2,992	135 x 42 x 85	5,448
DCS6-900-300	54 x 24 x 85	3,284	146 x 50 x 85	5,995
DCS6-1200-300	104 x 50 x 85	4,115	158 x 50 x 85	7,657
DCS6-1500-300	119 x 63 x 99	5,974	188 x 63 x 99	11,375
DCS6-1800-300	125 x 63 x 99	6,671	194 x 63 x 99	12,582
DCS6-2100-300	125 x 63 x 99	7,181	194 x 63 x 99	13,602

Shipping Codes

Resin	Gravel	Control Valves	Resin Tank/Brine Tank	Entire System	Product	
55	50	77.5	77.5	77.5	Code	





4. Troubleshooting

Problem	Possible Cause	Solution
No Display on PC Board	No power at electric outlet	Repair outlet or use working outlet
	Control valve power adapter not plugged into outlet or power cord end not connected to PC board connection	Verify that cord is plugged in and that proper voltage is being delivered to PC board connection
	Improper power supply	Verify proper voltage is being delivered to PC board
	Defective power adapter	Replace Power Adapter
	Defective PC Board	Replace PC Board
PC Board does not display correct time of day	Power Adapter Plugged into electric outlet controlled by light switch	Use uninterrupted outlet
	Tripped breaker switch and/ or GFI switch	Reset breaker switch and/ or GFI switch
	Power outage	Reset time of day. If PC board has battery back-up present, the battery may be depleted. See page 12 for instructions on how to change the time. Replace the battery.
	Defective PC board	Replace PC Board, reprogram PC Board
Display does not indicate that water is flowing.	Bypass valve in bypass position	Turn bypass handles to place bypass in service position
Refer to instructions for how the display indicates	Meter is not connected to meter connection on PC board	Connect meter to three pin connection labeled METER on PC board
water is flowing (pg 13)	Restricted/stalled meter turbine	Remove meter and check for rotation or foreign material
	Meter cable wires are not installed securely into three pin connector	Verify meter cable wires are installed securely into three pin connector labeled METER
	Defective meter	Replace meter
	Defective PC Board	Replace PC Board, reprogram PC Board
Control valve regenerates at wrong time of day	Power outage	Reset time of day. If PC board has battery back-up present, the battery may be depleted. See front cover and drive assembly drawing for instructions.
	Time of day not set correctly	Reset to correct time of day
	Time of regenn set incorrectly	Reset regeneration time
	Control valve set at "on 0"	Check programming setting and reset
	(immediate regeneration)	to dELy (for a delayed regen time)
	Control valve set at "dELy" (delayed and/or immediate)	Check programming setting and reset to NORMAL (for a delayed regen time)



12. Troubleshooting (2)

Problem	Possible Cause	Solution
Time of day flashes on	Power outage	Reset time of day. If PC board has
and off		battery back-up present, the battery
		may be depleted. See page 12 for
		instructions on how to change the time.
		Replace the battery.
Control valve does not	Broken drive gear or drive cap	Replace drive gear or drive cap
regenerate automatically	assembly	assembly
when the REGEN button	Broken Piston Rod	Replace piston rod
is depressed and held.	Defective PC Board	Replace PC Board
Control valve does not	Bypass valve in bypass position	Turn bypass handles to place bypass in
regenerate automatically		service position
but does when the	Meter is not connected to	Connect meter to three pin connection
REGEN button is	meter connection on PC board	labeled METER on PC board
depressed and held.	Restricted/stalled meter turbine	Remove meter and check for rotation or foreign material
	Incorrect programming	Check for programming error
	Meter cable wires are not	Verify meter cable wires are installed
	installed securely into three pin	securely into three pin connector
	connector	labeled METER
	Defective meter	Replace meter
	Defective PC Board	Replace PC Board
Hard or untreated water	Bypass valve is open or faulty	Fully close bypass valve or replace
is being delivered	Media is exhausted due high	Check program settings or diagnostics
	water usage.	for abnormal water usage
	Meter not registering	Remove meter and check for rotation or foreign materials
	Water quality fluctuation	Test water and adjust program values accordingly
	No or low level of salt in brine tank	Add proper amount of salt to tank
	Control valve fails to draw in brine	Refer to pg. 23.
	Insufficient water level in brine tank	Check refill setting in programming. Check refill flow control for restrictions or debris and clean or replace
	Damage seal/stack assembly	Replace seal/stack assembly
	Control valve body type and	Verify proper control valve body type
	piston type mix matched	and piston type match (8.A.a)
	Fouled resin	Replace resin
		· · · · · · · ·



12. Troubleshooting (3)

Problem	Possible Cause	Solution
Control valve uses too	Improper refill settings	Check refill settings (8.B.f)
much brine	Improper program settings	Check program setting to make sure they are specific to the water quality and application needs
	Control valve regenerates	Check for leaking fixtures that may be
Residual salt is being delivered to service	frequently Low waste pressure	exhausting capacity or system is undersized Check incoming water pressure. Water pressure must remain at minimum of 25 psi
	Incorrect injector size	Replace injector with correct size for the application
	Restricted drain line	Check drain line for restriction or debris and clean
Excessive water in brine	Improper program settings	Check refill setting
tank	Plugged injector	Remove injector and clean or replace
	Drive cap assembly not tightened in properly	Re-tighten the drive cap assembly
	Damaged seal/stack assembly	Replace seal/stack
	Restricted or kinked drain line	Check drain line for restrictions or debris and or un-kink drain line
	Plugged backwash flow controller	Remove backwash flow controller and clean or replace
	Missing refill flow controller	Replace refill flow controller
Control valve fails to	Injector is plugged	Remove injector and clean or replace
draw in brine	Faulty regenerant piston	Replace regenerant piston
	Brine line connection leak	Inspect brine line for air leak
	Drain line restriction or debris cause excess back pressure	Inspect drain line and clean to correct restriction
	Drain line too long or too high	Shorten length or height
	Low water pressure	Check incoming water pressure. Water pressure must remain at minimum of 25 psi
Water running to drain	Power outage during regeneration	Upon power being restored control will finish the remaining regeneration time. Reset time of day. If PC board has battery back-up present the battery may be depleted. See Front Cover and Drive Assembly drawing for instructions
	Damage seal/stack assembly	Replace seal/stack assembly
	Piston assembly failure	Replace piston assembly
	Drive cap assembly not tightened properly	Re-tighten the drive cap assembly



13. Control Error Codes

Problem	Possible Cause	Solution
E1, Err-1001, Err-101 = Control unable to sense motor movement	Motor not inserted full to engage pinion, motor wires broken or disconnected	Disconnect power, make sure motor is fully engaged, check for broken wires, and make sure two-pin connector on motor is connected to the two pin connection on the PC board labeled MOTOR. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
	PC board not properly snapped into drive bracket	Properly snap PC board into drive bracket and then press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
	Missing reduction gears	Replace missing gears
E2, Err-1002, Err-102 = Control valve motor ran too short and was unable to find the next cycle position and stalled	Foreign material is lodged in control valve	Open up control valve and pull out piston assembly and seal/stack assembly for inspection. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
	Mechanical binding	Check piston assembly and seal/stack assembly, check reduction gears, check drive bracket and main drive gear interface. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
	Main drive gear too tight	Loosen main drive gear. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
	Improper voltage being delivered to PC board	Verify that proper voltage is being supplied. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.



13. Control Error Codes (2)

Problem	Possible Cause	Solution
E3, Err-1003, Err-103 = Control valve motor ran too long and was unable to find the next cycle position and stalled	Motor failure during a regeneration	Check motor connections. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
	Foreign material built up on piston and stack assemblies creating friction and drag enough to time out motor	Replace piston and seal/stack assemblies. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
	Drive bracket not snapped in properly that reduction gears and drive gear do not interface	Snap drive bracket in properly. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
E4, Err-1004, Err-104 = Control valve motor ran too long and timed out trying to reach home position	Drive bracket not snapped in properly that reduction gears and drive gear do not interface	Snap drive bracket in properly. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
Err-1006, Err-106, Err-116 = MAV/SEPS/NHBP/AUX MAV valve motor ran too long and unable to find the proper park position. MAV = Motorized	Control valve programmed for ALT A or B, NHBP, SEPS, or AUX MAV without having a MAV or NHBP valve attached to operate that function	Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
Alternating Valve SEPS = Separate Source NHBP = No Hard Water	MAV/NHBP motor wire not connected to PC board	Connect MAV/NHBP motor to PC board two-pin connection labeled DRIVE. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
Bypass AUX MAV = Auxiliary MAV	MAV/NHBP motor not fully engaged with reduction gears	Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
	Foreign material built up on piston and stack assemblies creating friction and drag enough to time out motor	Replace piston and seal/stack assemblies. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.



13. Control Error Codes (3)

Problem	Possible Cause	Solution
Err-1007, Err-107, Err-117 = MAV/SEPS/NHBP/AUX MAV valve motor ran too short (stalled) while looking the proper park position.	Foreign material is lodged in MAV/NHBP valve	Check motor connections. Press NEXT and REGEN buttons for 3 seconds to resynchronize software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
MAV = Motorized Alternating Valve	Mechanical binding	Check piston and seal/stack assemblies, check reduction gears, drive gear interface and check MAV/NHBP black drive pinion on motor for jammed into
SEPS = Separate Source		motor body. Press NEXT and REGEN buttons for 3 seconds to resynchronize
NHBP = No Hard Water Bypass		software with piston position or disconnect power supply from PC board for 5 seconds and then reconnect.
AUX MAV = Auxiliary MAV		